

PRIVACY POLICY

This Privacy Policy (“Policy”) will describe the type of information Nexus Online Services (otherwise referred to as “We/we, Our/our or Us/us”) will use and store on this website, and any services associated. In using all services operated by Nexus Online Services, you agree to the terms listed within this document.

Trading As

Nexus Online Services LLP (“Nexus Online Services”) trades under the name AndysolAM on all AndysolAM servers.

Information Collected

Nexus Online Services may collect a variety of personal information from you whilst you use Nexus Online Services operated services. Such information may include:

- **Contact Details:** in registering for our website, we require an email address. Any other information collected may or may not include name, telephone address and home address.
- **Account Details:** in registering for our website, we may require further information from you which includes a username, password, location, address, and various security questions accompanied by answers to such questions.
- **Device Information:** we may keep records of the type of device you use to access our services. Device Information allows us to optimize our services to cater to your needs.
- **Technical Information:** we may keep records of your IP address, device ID and the browser you are using to access our services.
- **Payment Information:** any information which is required in order to make a payment.
- **Any information you provide us with:** this could include website message interaction, email interaction and social media interaction.

Protection of Information

All information collected by Nexus Online Services has been stored using proper security protocols. All information by default is stored within secure online cloud servers. It should be noted, that such information may be transferred to a physical state – in the event that this occurs, proper measures shall be taken to secure such information.

Information collected by Nexus Online Services may be stored out-with the European Economic Area.

Any information deemed vulnerable should be handled with care by you, the individual using our services. It is good practice to ensure your email account is secure and any passwords you use are hard to guess.

Use of Information Collected

Nexus Online Services shall only use information collected when it is deemed necessary to do so, and if it is legal to do so. Various ways in which we may use your information include, but are not limited to:

- Processing your order
- Dealing with support queries
- Handling payment issues
- Responding to payment disputes/chargebacks
- Market Research
- Tailoring our services to your device needs
- To contact you
- Law Enforcement
- Contracted Partners
- Sharing with individuals contracted under Non-Disclosure Agreement with Nexus Online Services LLP.

Rights to Information Stored

Some information stored by Nexus Online Services may be removed upon request. You may delete your website account at any time, however payment record history may not be removed due to potential legal implications that could follow. To request removal of information, please email admin@nexusonline.co.uk.

You may also request a copy of the information we store about you. To do so, please email admin@nexusonline.co.uk.

Access to Data

All Nexus Online Services authorised staff shall have access to the information collected about you. Any contracted third parties who may require or have access to personal information will follow secure protocols to ensure data remains protected. Furthermore, any individual signed under Non-Disclosure Agreement with Nexus Online Services LLP may have access to your data (“Information Collected”).

Changes

Nexus Online Services reserves the right to change this privacy policy at any time. It is the responsibility of you to keep updated on any changes.

Contacting Us

If you have any information in relation to the information we hold about you, please email us at admin@nexusonline.co.uk